

## Our Partnership Agreement with You

*Every partnership requires the two parties agree to certain terms. There is a 13-page document that spells out the legal relationship between HeartsConnect and a provider partner. Feel free to read this absurdly long treatise or the following summary of our new exciting partnership.*

### What we do

- Provide the app for all adoptive families, birthmothers, and adoptees involved with all your placements. Forever.
- Provide a white label version that will allow you display your logo and manage it as your own.
- Provide two levels of engagement within the family accounts management
  - Active Engagement—your organization moderates and manages communications. HeartsConnect only provides technical or product support
  - Non-Engagement—HeartsConnect manages communications
- Provide a Post-Adoption Communication Plan. Based on a specified schedule we will send notifications to adoptive parents to send pictures, video and a message to their birthparents. We can even send notifications to birthparents to send something to the adoptive family and adoptee at predetermined times.

This plan can be something we create which you can adapt, or you can develop your own:

### What we expect from you

- Only use the app for the communication of any groups besides the adoption trio. This isn't an app to allow secured communication between illegal activities or insider activities.
- You will pay the fees which is typically \$500, but a different structure may apply for a reunification account, foster care organization, government entities, or file maintenance agencies.
- Don't reassign accounts to a different triad without prior written consent.
- Protect the confidentiality of your families.
- If you know the app is being used inconsistent with the Terms of Service, notify us in writing.
- If you use our logo, please don't alter it.

### What we both agree

- No license to any software is granted.
- HeartsConnect is the exclusive provider of post-adoption communication for your families.
- The products are "As Is" and we will not be liable. We make no claims on the suitability and reliability of our product for individuals or groups.
- We are not liable for relationships or situations which end negatively.
- Termination or suspension by either party must be made in writing.